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NETWORKING THE
COMMUNITY
SINCE 1982

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Windows XP SP3 Released



Microsoft has announced that the long-awaited final update for Windows XP, called Service Pack 3, will be available for

download on April 29th and via Automatic Updates on June 10th.

Previous beta versions of SP3 have been stable and reportedly add a 10-15% performance improvement.

As the company's focus is now on Vista, SP3 is said to be the final update for XP, which is scheduled for retirement on June 30th. However, Microsoft CEO Steve Ballmer has hinted that sales may continue if there is sufficient market demand for it.

XP is still used by over 75% of OCS customers. In contrast, only 14% are using Vista, while 6% are using older versions like Win98 and WinMe. About 3% are using Mac OSX.

The Original Portable Computer

The computer I'm using now is about an inch thick and tips the scales at around five pounds. And true to the term, it can actually be used on your lap.

That's a long way from my first computer, which has its place in history as the original portable. Released in 1981, the venerable Osborne 1 was about the size of a small suitcase and weighed in at a trim 25 pounds – portable yes, but luggable was more like it.

It was a terrific machine. For the first time, everything was built into the durable self-contained case. It had not one but two floppy drives, so the diskette with the program you wanted to use could go into one while you saved your files on a blank in the other ... way cool.

No one considered the monochrome 5" screen large, but it was adequate and could display up to 52 characters wide. The keyboard was the base when closed and latched, and it had an integrated 10-key number pad, another innovative first.

The O1 sold for \$1,795 – but wait, there's more! It also came with about \$1,500 worth of serious software ... a terrific word processor (WordStar), the world's second great spreadsheet (SuperCalc followed VisiCalc), and the BASIC programming language. An awesome database (dBase2) was soon added to the package, and there was really nothing else that anyone needed. Each program fit entirely on a single 92K diskette.

The Osborne 1 was revolutionary. I still have mine and it still works, though it's slightly out of warranty ... they don't make 'em like they used to!



At the Iris Festival

OCS has been an exhibitor at the Porterville Iris Festival for several years. It was a beautiful spring day on Main Street this year, and as usual we set up a live wireless connection to demonstrate our high-speed service.

The Customer Service team from our office greeted visitors and answered questions about OCS and our wireless service. They gave away colorful OACYS Technology pens, and held a drawing for a beautiful Iris print and a certificate for a month of free Internet service.

Quite a number of the questions and comments this year had to do with how OCS compares to other so-called high-speed service providers in the community. Not surprisingly (for



Continued on Side Two

The OCS home page has passed 11 million hits – that's a great audience for local advertisers!

Work from home!

OCS can connect your home to your office or tie multiple offices together at high speed and with full "VPN" security, anywhere in the Valley or beyond ...



OCS service plans are described at www.porterville.com

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THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive a month of free service! **Our subscribers have earned \$52,620 so far!** Click *Referrals* on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



WIRELESS
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AREAS

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Visalia
- Yokohl Valley
- Camp Nelson
- Success Valley
- Richgrove / Delano

Our Exeter tower covers Badger Hill too!

At the Iris Festival

Continued from Side One

us at least), many people have learned the hard way that not all services turn out as they expected, or as they were presented. We heard many questions asking if our service is like THOSE guys, and the inference was definitely not complimentary.

We also heard from people who are stuck in a contract, with a stiff penalty for early cancellation. Even worse, the policy of one local mobile wireless provider (a large nationwide company) is to automatically renew a contract unless they are notified in advance, in writing, that the customer does not wish to renew – which also triggers a new early cancellation penalty. It can be quite a trap for the unwary!

OCS has never required contracts. We feel that we should earn our customers' business by providing reliable service, not by locking them into contracts.

For people who are unhappy with their service through another company but are stuck in a contract, we can help to offset early cancellation penalties by waiving up to \$100 from the normal OCS startup costs. Please contact our office for more information!

Stuck in a contract?

Show us your binding paperwork and we may be able to waive up to \$100 from your OCS startup costs...



Bandwidth Reminder

We usually see an increase in bandwidth usage during the summer months. Why? Quite a bit of it is probably because kids are out of school for summer vacation. Remember that you can monitor your own usage via the User Admin section on our website ... see the April 2008 newsletter for more information, or feel free to contact our office for help.

Online/Offsite Backup

Most businesses and families these days would be devastated if their computers crashed, or were stolen, or lost in a fire or other disaster. Insurance to replace the hardware can't do anything about lost records and correspondence and other valuable or priceless information.

The solution is a reliable backup policy. How often should you back up? The answer is in how much data you're willing to risk losing. At OCS we back up everything every night, and we use separate locations so that a disaster at one site doesn't wipe out the backups too.

We're thinking about offering a similar service for our high-speed wireless customers, where backup to a secure offsite location would be regular and automatic. Please email CustomerService@ocsnet.net or call our office if you're interested or would like more information.



Fan Mail

"Thanks for all your hard work. I have been with OCS since I got online with my very first computer in 1995 and I have told everyone I know that you are the best to be had. I love the services and I have not had the chance to say so in recent times, so I want everyone there to know how very much I appreciate your attention and care to every detail. You are all the best!!!" -KL



Help us celebrate! OCS turned 25 in February 2007, the company was started in a home office in 1982. We've had our 25-year logo printed on a selection of glassware as gifts for our customers, please stop by the office and choose yours! We have mugs in three colors, tall mixing (pint) glasses, and etched wine glasses. Get them while they last, limit two per customer!

I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 ^{2,3}
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 ^{2,3}
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 ^{2,3}
WIRELESS SPECIAL CASES 900 MHz (where available)								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 ^{4,5}
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

To set Account Preferences or make Payments Online, click **UserAdmin** on our website

On the road? Call our toll-free support at 888-OACYS.COM