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NETWORKING THE
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Do You Ubuntu?

An alternative for Windows and Mac users

Work in the busy OCS service and repair shop takes many forms. Occasionally a computer has crashed and it won't start up (or "boot") properly, rendering it unusable. Needless to say, this is always a serious concern for the customer!

If the problem is physical, like a damaged hard drive, the consequences can be severe if there is no recent backup of all important files. But more often the problem is only a damaged or corrupted operating system, which prevents the computer from starting up but has not necessarily damaged any personal



files—those are usually intact but are simply unreachable. Whatever the cause

(sometimes viruses), repairs can take time that is vital to the customer, but the latest release of "Ubuntu" is helping us to minimize some of these problems fairly quickly.

Ubuntu is an "open source" operating system, like Windows or MacOS but completely independent of either Microsoft or Apple or anyone else ... and it's entirely free.

Furthermore, Ubuntu is compact enough that it can load completely from a CD, entirely bypassing the computer's native operating system. And then, as long as the hard drive is still essentially intact, Ubuntu will recognize the original files and allow them to simply be copied to a USB flash or external drive.

When that drive is plugged into another computer the customer then can get back to work immediately, while the problem with their original computer is still being resolved.

Or, most typical files can actually be opened and used by the OpenOffice suite of software applications which are included with Ubuntu, including word processing and spreadsheet files

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Iris Festival 2010

OCS has exhibited at the Porterville Iris Festival for several years. It was a beautiful spring day on Main Street this year, and as usual we set up a live wireless connection to demonstrate our high-speed service. Three staffers from our office greeted visitors and answered questions about OCS and our wireless service.

Much more noticeable than in previous years were the large number of complaints we heard about the poor quality of other services, in particular one

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EMAIL CHANGE ALERT - SEE OUR WEBSITE
Wireless customers are now being transitioned tower-by-tower

OVER 400 MILLION VIRUSES, SPAM, AND PHISHING ATTEMPTS HAVE BEEN STOPPED BY THE OCS CENTRAL SYSTEM - 4 MILLION IN JUST THE LAST MONTH! CALL US ABOUT OCS OFFICE SCAN!

Work from home!

OCS can connect your home to your office or tie multiple offices together at high speed and with full VPN security, anywhere in the Valley or beyond...



The OCS home page has received more than 13.8 million hits - contact us for local advertising information!

OCS service plans are described at www.porterville.com

Internet Plans and Pricing



Call about eCommerce!

Need qualified computer or network maintenance? Give us a call!



Our Military Men & Women

AMERICASUPPORTSYOU.MIL
SUPPORT OUR MILITARY = SUPPORT THEIR MISSION

THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive up to a month of free service! **Our subscribers have earned \$59,631 so far** - click *Referrals* on our home page for details! Your friends may simply click *Subscribe* to sign up online.



OFFICE HOURS MON-FRI 8-5, PHONES TILL 8PM • SAT 9-5 • CLOSED SUN
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Iris Festival 2010

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that uses mobile indoor antennas.

But unfortunately, that provider and most others require lengthy contracts to retain their customers, with stiff penalties for early cancellation. So those people are either stuck until their contracts expire, or they can ask OCS about special waivers to help offset their early cancellation penalty.



Stuck in a contract?

Bring in your binding paperwork and we may be able to waive up to \$100 from your OCS startup costs to help offset early termination penalties with another provider.

WIRELESS SERVICE AREAS

- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Badger Hill
- Visalia East
- Yokohl Valley
- Camp Nelson
- Success Valley
- Richgrove
- Delano East

Do You Ubuntu?

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and many more (OpenOffice is fully compatible with Microsoft Office). This allows even faster access to important files, which can also be printed.

At the very least, Ubuntu in essence provides an easy backup plan against operating system crashes. With a copy of it on a single CD in your computer bag and an inexpensive USB flash drive, everything is handy and ready to go at a moment's notice. (A handy preparation would also be to set your computer to look first for a CD when booting up, then your hard drive.)

According to ZDNet, InfoWorld, The New York Times and others, the estimated number of worldwide users for whom Ubuntu is their primary operating system is currently 10-13 million. Based on Linux, usage is "growing faster than any other [OS] distribution."

Ubuntu will run on any Intel (x86) based computer, which includes both PCs and Macs. For more information, basic system requirements and free downloads see ubuntu.com.



Fan Mail

"Thanks again for getting me back online and helping replace some old equipment. You are all so helpful and I appreciate what you do ... a day without the computer is like a day without sunshine!" -JS

OACYS INTERNET SERVICE PLANS

One-Time Fees

Plan Name	Average Speeds			B-M-W ¹	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webpace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
WIRELESS STANDARD 2.4 GHz								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95 ^{2,3}
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95 ^{2,3}
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95 ^{2,3}
WIRELESS SPECIAL CASES 900 MHz (where available)								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95 ^{4,5}
WIRELESS MISSION CRITICAL 5.8 GHz (where available)								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

I Didn't Know That!

- OCS provides "A-to-Z" technology services
- Complete computer service and repair shop
- Variety of Internet access plans and packages
- Professional website development and hosting
- Programming and custom development
- eCommerce solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services

To set Account Preferences or make Payments Online, click **UserAdmin** on our website

On the road? Call our toll-free support at 888-OACYS.COM