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Keeping Up with Updates

What a pain! Updates are a seemingly constant hassle. Upon opening our computers we nearly always see a message telling us that new updates are available, which becomes tedious and is all too easily ignored by clicking *"Not now"* or *"Remind me later."*

It's an interruption we don't have time for, especially considering that updates can take a while to download and install, and they often require a reboot … which isn't why you sat down at your computer in the first place.

Another common reason for procrastination is, "As long as that program is still working fine, I don't need an update." We've all been there and done that.

But is there reason to think again? Consider the following review from the popular Kim Komando website (komando.com):

You've installed all the necessary security programs. You keep Windows up to date. You should be fairly secure, right? Well, what about the dozens of programs you use every day? Many present additional points of entry for attackers.

Keeping Windows and your security software up to date is critical, but other programs can also hide vulnerabilities.

Secunia

Their creators often patch these security holes, but many programs don't update automatically – it's up to you to check for updates and make sure you're running the latest version.

There are typically more programs on your computer than you could list, and you may not even recognize some that need updating. How are you supposed to know which ones need attention, much less keep up with it all?

That's what Secunia's Personal Software Inspector does. PSI scans the programs on your computer and tells you exactly which need to be updated, with direct links to the

OVER 426 MILLION VIRUSES, SPAM, AND PHISHING ATTEMPTS HAVE BEEN STOPPED BY THE OCS CENTRAL SYSTEM CALL US ABOUT OCS OFFICE SCAN!

Don't Take the Bait!

Here's the latest blatant "phishing" attempt, which was sent to many of our subscribers:

Attn: Ocsnet Webmail User

Our webmail would be shutting down all unused Account due to the congestion in our mail server. To confirm your active account you are require to fill the form below and send back to us. This information would be needed to verify your account and to avoid being closed.
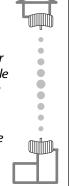
Full name:
User Name:
Password:
Reconfirm Password:

Thank you for using The Ocsnet Webmail Account! THE OCSNET WEBMAIL SUPPORT

Need qualified computer or network maintenance? Give us a call!

OFFICE HOURS WEEKDAYS 8-5 • SATURDAYS 9-5 • CLOSED SUNDAY
767 NORTH PORTER ROAD • PORTERVILLE CA 93257 • 559-781-4123

Keeping Up with Updates
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correct source URLs ... which a) makes it easy to locate the proper download, and b) guards against fake update notices.

   In short, PSI is like a central update monitoring manager, so you don't have to do it separately for every different program on your computer. (There's also an online version called "OSI," which has somewhat fewer features.)

   Secunia has lately been winning major awards and endorsements. We're currently testing it at OCS, and based on our preliminary results it looks like a product we can recommend to our customers.

Secunia PSI-OSI Cost: Free for personal use
Systems Supported: Windows XP, Vista and 7
Website: secunia.com

Stuck in a contract?
Bring in your binding paperwork and we may be able to waive up to $100 from your OCS startup costs to help offset early termination penalties with another provider.

WIRELESS SERVICE AREAS
- Porterville
- Springville
- Pleasant Valley
- River Island
- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
- Badger Hill
- Visalia East
- Yokohl Valley
- Camp Nelson
- Success Valley
- Richgrove
- Delano East

Don't Take the Bait!
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This is so clearly a fake that it's almost comical – but responding to it would not be so funny! Several of our subscribers reported receiving this blatant phishing attempt, which they wisely ignored and trashed.

   We'd like to yet again remind everyone that we NEVER, *EVER* send email like this, and we *NEVER* ask our subscribers to divulge sensitive information via impersonal email!

   If we need to verify any of your personal information, we will either call you or possibly (at the most) send an email asking you to contact us.

Tired of Clearwire?

You're not alone. Clearwire has been deploying equipment upgrades in the local area for some time, but many users have reported problems with the transition and switched to OCS, telling us they've had enough — one even claimed *"their service is basically like two cans and a string!"* We can waive our normal equipment deposit for customers switching to OCS from another service – tell your friends and receive a referral credit for up to a month's free service.

Fan Mail
"I sure do like your service. I've gone through several other ISPs but always had trouble with them. When I moved here everyone said getting Internet would suck … wrong, you guys are GREAT!" -DH

OACYS INTERNET SERVICE PLANS

Plan Name	Average Speeds			B-M-W[1]	One-Time Fees			Monthly Service
	Min	Typ	Max		Service Activation	Install/ Configure	Equipment Deposit	
1 Bandwidth-Mailboxes-Webspace (see notes)								
DIALUP	26K	40K	53K	1-5-5	25.00	-	-	24.95
Accelerator	Typically 2-5X faster			-	-	-	-	+5.00
**WIRELESS	STANDARD 2.4 GHz**								
24 Basic	125K	500K	750K	10-5-5	25.00	100.00	100.00	49.95[2,3]
24 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	79.95[2,3]
24 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95[2,3]
**WIRELESS	SPECIAL CASES 900 MHz (where available)**								
900 Basic	125K	375K	750K	5-5-5	25.00	100.00	100.00	59.95[4,5]
**WIRELESS	MISSION CRITICAL 5.8 GHz (where available)**								
58 Premium	250K	1M	1.5M	15-5-5	25.00	100.00	100.00	99.95
58 Business	375K	1.5M	2M	20-10-10	25.00	100.00	100.00	129.95
58 Professional	500K	2M	3M	25-25-25	25.00	100.00	100.00	159.95
58 Corporate	750K	3M	4M	30-30-30	25.00	100.00	100.00	199.95
58 Enterprise	1M	4M	5M	40-40-40	25.00	100.00	100.00	249.95

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webspace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

I Didn't Know That!
- OCS provides "A-to-Z" technology services
- Complete computer service and repair shop
- Variety of Internet access plans and packages
- Professional website development and hosting
- Programming and custom development
- eCommerce solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services

To set Account Preferences or make Payments Online, click **UserAdmin** *on our website*

On the road? Call our toll-free support at 888-OACYSCOM