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## Cyber crime at London Olympics



By all accounts the 2012 Olympics was considered a huge success, but its popularity wasn't limited to regular spectators. Cyber criminals also enjoyed the event, using the games as a lure for their various scams. Trend Micro\* covered Olympic-related threats before and during the event, and here's a look at the top threats they found.

Many live streaming sites that supposedly offered satellite TV access discounts turned out to be scams, which generally urged users to download video players that led them to scams – over 300 fake streaming sites littered the web in just one month.

Tickets at discounted prices were also used as lure. Cyber criminals created Facebook wall posts to entice users to visit bogus ticket sites. One site even mimicked the look and feel of the official Olympics site. Victims were duped into giving out personal details and payment credentials.

Fake sites weren't the only threat. Email spam playing on the popularity of U.S. gymnast Gabby Douglas also made the headlines, describing a supposed scandal but instead leaving victims who clicked embedded links with infected systems.

Even mobile users were not spared, as malicious apps were also found in fake Google Play sites and third-party app stores.

The best way to deal with web threats is to avoid possible infection points. By steering clear of suspicious emails and links, you can greatly reduce their exposure to malware and other online threats. Most malicious emails and social media posts are designed to look like the real thing, but if you receive or see promotional emails or posts, think not just twice but several times before taking the bait.

(\*Trend Micro provides the global enterprise-scale anti-virus service behind OCS OfficeScan for automatic and transparent overnight updates – call us for more information.)

## Beware of phone phishing scams

An elderly customer called recently to say she had received a phone call from an authoritative-sounding source, informing her that their online monitoring system had detected a virus on her computer and advising her to follow their instructions to fix the problem.

We immediately told her to ignore the call and simply hang up, but it was too late – she had already done it and was essentially just calling us to ask if she'd made a mistake.

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## White House considers executive order on cyber security

A White House executive order on cyber security is "close to completion," according to Janet Napolitano, Secretary of Homeland Security.

The news comes just weeks after former White House cyber security chief Howard Schmidt said President Obama should strongly consider issuing an executive order to help secure computer networks from attack.

The advice was in response to the fact that a Senate cyber security bill (S3414) bogged down, with Republicans arguing it could establish a burdensome government regulatory system for private companies' networks.

Sponsors said the legislation would set voluntary security

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## Beware of phone phishing scams

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Yes she had. The software she had been instructed to download to "fix" her nonexistent problem took control of her computer and locked it down, preventing her from access. Shortly thereafter she received a followup call, telling her how to pay the \$600 bill for "services rendered" – upon receipt of which they would unlock her computer.

Fortunately, it was possible to restore from a recent system backup and avoid this blatant extortion. However most people don't maintain current backups, and in that case the only solution would probably have been to reinstall Windows and any other software from scratch, possibly losing all personal data.

These scammers typically target the elderly, whom they hope will be more susceptible. Sometimes they claim to represent a computer manufacturer or a major company such as McAfee, Norton, or Microsoft.

The hacker software can also allow them to access everything on the computer, including personal information, online banking accounts, and passwords.

If these scams didn't occasionally work, the perpetrators would stop doing it – so be cautious, and don't hesitate to call us if you're in doubt or something sounds fishy. The best remedy is to simply hang up on them ... don't become a victim!

**Tired of satellite or Clearwire?** You're not alone ... many of our new OCS accounts are customers switching from satellite, DSL, Clear[wire] and other providers. Tell your friends and receive a referral credit for up to a month's free service.

## White House considers executive order on cyber security

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standards for important privately owned infrastructure, with incentives to encourage companies to adopt the protections against hackers and malicious software.

The Senate's Republican leadership, the Chamber of Commerce and other business groups say the voluntary infrastructure standards would open a back door to government regulation. Senate Democrats also attached an amendment with unrelated gun control measures, causing further opposition.

## Hybrids on the rise

A flood of convertible tablets and ultrabooks indicate that we're about to go through a creative boom in the evolution of the PC.

Anyone considering a new laptop or tablet might do well to wait for the combination of both. Windows 8 will work best on touch screens, but many people still want a real keyboard and more power than tablets offer.

All major manufacturers have announced hybrids that combine a touch screen with a traditional keyboard, which is removable in some models to create a tablet.

### Fan Mail



"I considered Clearwire as an alternative to satellite. Spoke with several pleased OCS customers and that tipped the scale. Their service has consistently performed well, and almost without exception at the full promised speed. Uptime has been excellent.

Installation was quick and done by a fellow who knew his job well. There has been little reason to deal with OCS tech support, but the company has been very responsive to inquiries. After 4 years I'm still pleased and a happy camper." Posted on DSLReports.com.

## OACYS WIRELESS INTERNET SERVICE PLANS

Wireless Plan Types	Average Speeds			Monthly Usage <sup>1</sup>	Mailboxes	One-Time Fees		Monthly Service <sup>3</sup>
	Min	Typ	Max			Installation	Equipment Deposit <sup>2</sup>	
<b>RESIDENTIAL</b>								
Basic	125K	500K	750K	12GB	5	100.00	100.00	49.95
Premium	250K	1M	1.5M	20GB	5			79.95
<b>BUSINESS</b>								
Business	375K	1.5M	2M	30GB	10			129.95
Professional	500K	2M	3M	35GB	25			159.95
Corporate	750K	3M	4M	45GB	30			199.95
Enterprise	1M	4M	5M	60GB	40			249.95
<b>MOUNTAINS</b>								
Alpine, Pierpoint, Camp Nelson	125K	375K	750K	8GB	5			69.95

1. Monthly usage is the allowed bandwidth per month. Surcharges apply for excess usage.
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3. For areas served by Blue Ridge tower, add \$10 monthly rural service fee.

All Plans

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